

RESOLUTION NO. 4-95
CITY OF CENTERVILLE, OHIO

SPONSORED BY COUNCILMEMBER Bruce Compton ON THE
16th DAY OF January, 1995.

A RESOLUTION ACCEPTING THE BID SUBMITTED BY
QUALATEX FOR THE RENTAL OF UNIFORMS FOR THE
CITY OF CENTERVILLE AND TO AUTHORIZE THE
CITY MANAGER TO ENTER INTO A CONTRACT IN
CONNECTION THEREWITH.

WHEREAS, the City of Centerville advertised for bidders
for the rental of uniforms according to specifications prepared
by the City, and

WHEREAS, Qualatex was the low and best bidder.

NOW, THEREFORE, THE MUNICIPALITY OF CENTERVILLE HEREBY
RESOLVES:

SECTION 1. That the bid submitted by Qualatex, marked
as exhibit "A", attached hereto and made a part hereof is hereby
accepted in the amount of \$16,172.00, and the City Manager is
hereby authorized and directed to enter into any necessary
contract to evidence acceptance of said bid and to make payment
pursuant thereto.

SECTION 2. That this Resolution shall become effective
at the earliest date allowed by law.

PASSED this 16th day of January,
1995.

Shirley F. Herms
Mayor of the City of
Centerville, Ohio

ATTEST:

Maril Ann Laub
Clerk of the Council of the
City of Centerville, Ohio

CERTIFICATE

The undersigned, Clerk of the Council of the City of Centerville, Ohio, hereby certifies that the foregoing is a true and correct copy of Resolution Number 4-95, passed by the Council of the City of Centerville, Ohio, on the 16th day of January, 1995.

Maui J. McLaughlin
Clerk of Council

Approved as to form, consistency with the Charter and Constitutional Provisions.

Department of Law
Robert N. Farquhar
Municipal Attorney



December 1, 1994

City Manager
The City of Centerville
100 W. Spring Valley Rd.
Centerville, Ohio 45458

Dear City Manager:

Thank you for the opportunity to present our **WORKING IMAGE** Textile Leasing Program to you. We trust you will find the following proposal to meet not only the functional needs of your employees but both the image/appearance and financial requirements of The City of Centerville.

The **WORKING IMAGE** Garment Rental Program

1. The first element of every Qualatex program is to evaluate with you the job task, the working environment and other conditions that will have an impact on your garment program.
2. Choosing from various styles, colors, fabrics and trim features, we match the garment that best meets your needs to the job tasks and working conditions.
3. Your garments will be personalized with the The City of Centerville company logo and coordinated with the name of the individual wearer.
4. We meet each employee personally with the same type of garments they'll be wearing. We call it **TRY IT ON** because we don't trust the **TALE OF THE TAPE**. Garments are then sized by our order processing department to ensure the fit is right the first time.

What is included in the WORKING IMAGE Program...

1. We issue the proper number of uniforms to each individual for the desired number of clean changes each week. Each uniform will be coded with an indelible tag to assure they are returned to the proper employees. Each individual will be issued the following...

(3) or (4) Changes Per Person Per Week with an inventory of (7) shirts and (7) or (9) pants each.
2. We provide only top quality uniforms manufactured to the rigid standards demanded by the work place. All employees will be issued the following type garments...

65/35 Dacron/Cotton garments OR

70/30 Reverse Blend Oxford dress shirts and Texturized Woven dress slacks
3. We provide regularly scheduled pick ups of soiled uniforms and deliveries of fresh uniforms. All employees in the program will receive pick ups and deliveries on a weekly basis.
4. We provide professional cleaning systems that have been designed to effectively remove soil, optimize garment life, maintain color brightness and provide you with a high quality finish.
5. We inspect every garment every time it is processed making sure we repair those that need mending. We also provide Repair Request Tags to each employee so they can attach them to their uniforms with special instructions.
6. We replace those uniforms that have become worn through normal use. The RAN SYSTEM provides for the automatic replacement of garments that become worn from normal use and do not meet acceptable quality levels. Garments not meeting acceptable quality levels are automatically replaced with an "UPGRADED GARMENT" equal to the quality level within the account. The system ensures that the quality level within the account is always maintained at or above acceptable standards.

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- 7. We change styles or sizes when it becomes necessary.
- 8. We handle employee turnover by removing the uniforms when an employee leaves and adding uniforms for new employees when they are hired.

How we support the Working Image Garment Rental Program...

- 1. We maintain inventory control for each employee because we want you to know at all times how many uniforms are in the system. We count all pick ups and deliveries. Our computerized billing system will individually list each employee by name, garment type, size, inventory issued and weekly expense.
- 2. At Qualatex, everything your Route Sales Representative picked up yesterday is processed today. We're one of the few that do this. It's our way of assuring all items are properly handled and returned to you ... on time ... every time.
- 3. Our professional and courteous staff is trained to respond to your requests within 24 hours. Every question is important and no request is too small or too large. Every request is documented and followed through to a conclusion.
- 4. On a periodic basis you will be visited by a member of our Service Management Team to assess and review your programs. During the interview a written report will be completed to determine your level of satisfaction. Should a service deficiency be detected it will be corrected to your satisfaction.
- 5. Periodically, we will mail a survey card to the person in your company handling your program requesting their evaluation of our performance. Every less than satisfied customer is addressed with a visit from a member of our Service Management Team and follow-up letter from our Corporate Marketing Department.

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ECONOMICS

Garment Rental Program

65/35 Dacron/Cotton Shirts & Pants:

(3) Complete Changes Per Week... \$3.00 Per Person Per Wk

Executive Wear:

(4) Pants Only Per Week... \$3.50 Per Person Per Wk

65/35 Dacron/Cotton Coveralls:

(1) Clean Change Per Week... \$0.95 Per Person Per Wk

65/35 Dacron/Cotton Jacket:

(1) Clean Change Per Week... \$1.25 Per Person Per Wk

Our Service Agreement will be supported by a Performance Warranty which guarantees The City of Centerville consistent quality, guaranteed delivery, and complete compliance to all agreed upon terms and conditions of service.