

«Name»

«Address»

«City», «State» «Zip»

## Important information regarding your Energy Harbor Electric Aggregation program

<Date>

<Account Number>

Dear <<Customer Name>>,

Thank you for participating in the <<Community Name>> Electric Aggregation Program with Energy Harbor. We're writing to make you aware that your energy supply will soon transition from Energy Harbor to Dynegy. You can rest assured that **your current contract, including your rate and term length, will stay the same.** Dynegy has been a trusted supplier for millions of customers over the last two decades, and we're looking forward to serving you.

This change is likely to leave you with some questions. We're here to help put your mind at ease and do everything we can to make this transition as smooth as possible for you.

### Why is my service being transferred to Dynegy?

Energy Harbor has been purchased, and as a result, Aggregation Program customers will be moving to Dynegy. Dynegy is another brand within our corporate family that serves Aggregation Programs throughout the State of Ohio.

### What happens next?

To ensure your service continues without any interruptions, it will automatically transition to Dynegy in the coming weeks. You'll be receiving a letter from your utility soon indicating a change in your electricity supplier with the service transition date.

**Your terms of service and price will remain the same through the end of your current contract, so you don't need to take any action.**

### What else should I know?

After your service transitions, you'll see Dynegy listed as your energy supplier instead of Energy Harbor on your usual utility bill. If you have any questions, you can reach us at 888-682-2170 Monday through Friday, 7:00 a.m. – 10:00 p.m. CST. We look forward to serving you!

With much appreciation,

Dynegy